2022 Frontline Series

6-Part Series

Register Here

Every frontline staff member will benefit from the wide-ranging topics in this series developed specifically for them. Today's tellers must have a broad spectrum of knowledge to effectively serve (and preserve) accountholders.

FRONTLINE SERIES TOPICS

90-minute webinars – recordings also available

- Minor Accounts: Ownership, CIP, Access, Changes & Transactions
- Maintaining Consumer Accounts: Adding Names, Changing Names, Removing Owners, Changing Product Types & More
- Maintaining Business Accounts: Changing Principals, Changing Signers, Resolutions, Changing Products & More
- Checking Account Signature Cards: CIP, IRS & Disclosures
- Reg CC Check Hold Requirements & Funds Availability
- Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes

Purchase webinars individually or save with the series, 6 webinars for the price of 5!

Fast. Friendly. Accurate. The frontline is the face of your financial institution and can make or break accountholder relationships. In addition to providing excellent service, they must understand a wide array of regulatory requirements and operating procedures and be ready for any question that comes their way. Take a walk on the compliance side with this timely series. You'll get expert advice about deposit accounts, maintaining business and consumer accounts, checks, endorsements, minor accounts, and so much more.

SESSION DATES & DESCRIPTIONS

Morning webinars start at 8 AM Pacific – 9 AM Mountain – 10 AM Central – 11 AM Eastern

Wednesday, April 6, 2022 – Morning
Minor Accounts: Ownership, CIP, Access, Changes & Transactions
Deborah L. Crawford, Gettechnical Inc.

Do you know all the options for opening minor accounts? This webinar will cover them all and develop checklists for UTMA, joint, and POD accounts, plus some of the specialty accounts like Child Actor Trusts, Farm Service Bureau accounts, and the Coverdell

Education Savings accounts. Don't miss this comprehensive approach to CIP requirements, tax reporting, and other regulatory issues on minor accounts.

Thursday, May 5, 2022 – Morning
Maintaining Consumer Accounts:
Adding Names, Changing Names, Removing Owners, Changing Product Types & More
Deborah L. Crawford, Gettechnical Inc.

If only accounts and consumers were static! But their lives change and so do their account needs. Learn how to work the lifecycle of change for accountholders from birth to death. What happens when there is a marriage or divorce? What if they need to add an owner? Maybe the consumer wants to change to a different product. All of these issues and more will be addressed during this jam-packed program.

Wednesday, June 15, 2022 – Morning
Maintaining Business Accounts:
Changing Principals, Changing Signers, Resolutions, Changing Products & More
Deborah L. Crawford, Gettechnical Inc.

This training will teach you about changing ownership, changing signers, changing principals, and many other issues in the lifecycle of a business. You will learn how to open and close business accounts due to death, sale of the business, or dissolution. It will also address the paperwork, tax reporting, and resolutions in an ever-changing landscape. This program will go way beyond basics of maintaining business accounts.

Thursday, July 28, 2022 – Morning
Checking Account Signature Cards: CIP, IRS & Disclosures
Deborah L. Crawford, Gettechnical Inc.

This is an opportunity to learn about all the compliance issues for consumer deposit accounts. From CIP to disclosures, many errors are made on basic account ownership. This webinar will focus on the big three – individual, joint, and payable on death. Learn about titling, IRS reporting, rights at death, signers, signature cards, and all the ins and outs of getting consumer accounts correct.

Thursday, August 25, 2022 –Morning
Reg CC Check Hold Requirements & Funds Availability
Deborah L. Crawford, Gettechnical Inc.

This energetic program will fulfill the annual training requirement on Regulation CC. It will cover the Reg CC definitions, holds, and policy for your institution. This practical training will include many examples and scenarios for easy reference and teach you how to count days and make hold decisions.

Thursday, September 29, 2022 – Morning
Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes
Deborah L. Crawford, Gettechnical Inc.

This must-attend program for frontline and operations staff will teach you about timeframes for fraudulent check claims, substitute check rules, missing endorsements return issues, and mobile deposit regulations. Don't miss this chance to get your questions answered about these issues and more.

THREE REGISTRATION OPTIONS – WHAT YOU GET

1. Live Webinar Includes
- Unlimited connections within your institution to the Live Webinar
- Handout and Take-Away Toolkit
- Available on desktop, mobile & tablet
- Presenter's contact info for follow-up

2. On-Demand Webinar Includes
- Recording of the Live Webinar
- Available two business days following Live date
- Handout and Take-Away Toolkit
- Available on desktop, mobile & tablet
- Free Digital Download, yours to keep
- Share link with anyone at your institution
- Presenter's contact info for follow-up

3. Purchase the **BOTH Option** to receive all the benefits listed above! Full registration descriptions can be found **here**.

If you need help with anything, please drop us an email at support@financialedinc.com or call 406.442.2585