



Financial Education & Development  
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## 2024 Webinar Schedule by Category

Revised 10/2/2023

All webinars will be held at 10:00 a.m. Central.

### Auditing & Accounting

- 1/9/2024      **Call Report Series:**  
Call Report Update 2024  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 4/9/2024      **Call Report Series:**  
Call Report Lending Schedule Preparation  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 6/25/2024      Troubled Loan Modifications: Evaluating, Tracking & Reporting  
Stephen J.M. Schiltz, CLA
- 8/1/2024      **Call Report Series:**  
Understanding Call Report Regulatory Capital  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/8/2024      **Call Report Series:**  
Auditing Call Reports: Compliance, Regulator Expectations & Best Practices  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/16/2024      Auditing Consumer Real Estate Files  
Dawn Kincaid, Brode Consulting Services, Inc.

### Collections

- 2/20/2024      Exercising the Right of Setoff Against Deposit Accounts  
Elizabeth Fast, Spencer Fane LLP
- 2/21/2024      Advanced Collection Concepts  
David A. Reed, Reed & Jolly, PLLC
- 4/4/2024      Maximizing Recoveries on Charged-Off Loans  
David A. Reed, Reed & Jolly, PLLC

- 4/18/2024 Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line  
David A. Reed, Reed & Jolly, PLLC
- 7/23/2024 Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA  
Molly Stull, Brode Consulting Services, Inc.
- 9/24/2024 Common Mistakes in Consumer Collection  
David A. Reed, Reed & Jolly, PLLC
- 10/17/2024 Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks  
Elizabeth Fast, Spencer Fane LLP

## Compliance

- 1/10/2024 New Beneficial Ownership Rules: Updating Business Account Procedures  
Deborah L. Crawford, Gettechnical Inc.
- 1/18/2024 BSA Risks in 2024: What's New & in the News?  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/23/2024 2024 Compliance Outlook: What's on the Horizon?  
David A. Reed, Reed & Jolly, PLLC
- 1/25/2024 2023 HMDA Submission Due March 1, 2024: Updates, Top Issues & Real-Life Examples  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/31/2024 BSA & New Beneficial Ownership Rules: Updating Policy & Procedures  
Deborah L. Crawford, Gettechnical Inc.
- 2/28/2024 New Beneficial Ownership Rule: Lessons Learned  
Deborah L. Crawford, Gettechnical Inc.
- 4/2/2024 Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment  
Elizabeth Fast, Spencer Fane LLP
- 5/30/2024 Avoiding Liability Under the Bank Secrecy Act  
David A. Reed, Reed & Jolly, PLLC
- 6/27/2024 Successful Compliance Auditing & Monitoring  
Molly Stull, Brode Consulting Services, Inc.
- 7/10/2024 CIP & CDD: Regulations, Exam Procedures & FAQs  
Deborah L. Crawford, Gettechnical Inc.
- 7/11/2024 Internal Compliance Monitoring & Risk Assessment  
Emily Dent, Mauldin & Jenkins, LLC
- 7/17/2024 Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D  
Mary-Lou Heighes, Compliance Plus, Inc.

- 8/14/2024      Breaking Down OFAC for Staff: Sanctions, Penalties, Risks  
Deborah L. Crawford, Gettechnical Inc.
- 8/21/2024      Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?  
Elizabeth Fast, Spencer Fane LLP
- 9/5/2024        Confidential & Sensitive Information Policy:  
Safeguarding the Privacy & Integrity of NPI, PII & Business Records  
Nancy Flynn, The ePolicy Institute
- 9/25/2024      Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination  
Molly Stull, Brode Consulting Services, Inc.
- 10/1/2024      Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls  
Marcia Malzahn, Malzahn Strategic
- 12/4/2024      No-Nonsense Notary Legal Perspective  
Elizabeth Fast, Spencer Fane LLP
- 12/11/2024    Opening Nonresident Alien Accounts  
Deborah L. Crawford, Gettechnical Inc.
- 12/12/2024    Compliance with E-Statements, E-Disclosures & E-SIGN  
Nancy Flynn, The ePolicy Institute
- 12/18/2024    ECOA & Fair Lending: Examiner Hot Buttons  
David A. Reed, Reed & Jolly, PLLC

## **Directors**

- 5/1/2024        BSA for the Boardroom: Annual Training Made Understandable  
David A. Reed, Reed & Jolly, PLLC
- 5/8/2024        Board Approved Policies: Tips & Samples to Streamline Your Process  
60 Minutes      Molly Stull, Brode Consulting Services, Inc.
- 10/29/2024    The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes  
Dawn Kincaid, Brode Consulting Services, Inc.

## **Frontline & New Accounts**

- 1/16/2024      Advanced SAR Training: Reporting Beyond the Basics  
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/14/2024      Writing Teller Training  
Deborah L. Crawford, Gettechnical Inc.

3/13/2024	SAR Decision-Making Deborah L. Crawford, Gettechnical Inc.
3/21/2024 60 Minutes	Handling Reg E Disputes Confidently & Compliantly Elizabeth Fast, Spencer Fane LLP
4/11/2024	Job-Specific BSA Training for the Frontline Dawn Kincaid, Brode Consulting Services, Inc.
5/2/2024	20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership Deborah L. Crawford, Gettechnical Inc.
5/14/2024	Minor Accounts In-Depth Mary-Lou Heighes, Compliance Plus, Inc.
5/15/2024	Writing New Account Procedures Deborah L. Crawford, Gettechnical Inc.
5/23/2024	<b>Account Documentation Series:</b> Opening Business Accounts: Entities, Setup, Authority & More Mary-Lou Heighes, Compliance Plus, Inc.
6/4/2024	Accepting Powers of Attorney on Deposit Accounts Elizabeth Fast, Spencer Fane LLP
6/18/2024	Accurately Completing the CTR Line-By-Line Dawn Kincaid, Brode Consulting Services, Inc.
7/30/2024	Handling Trusts & Other Fiduciary Accounts Elizabeth Fast, Spencer Fane LLP
8/20/2024	<b>Account Documentation Series:</b> Opening Deposit Accounts Online: Rules, Risks & Best Practices Susan Costonis, Compliance Consulting & Training for Financial Institutions
8/27/2024	Changing or Closing Deposit Accounts for Consumers & Businesses Susan Costonis, Compliance Consulting & Training for Financial Institutions
9/4/2024	Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More Dawn Kincaid, Brode Consulting Services, Inc.
9/11/2024	Check Fraud & Scams Deborah L. Crawford, Gettechnical Inc.
9/17/2024 60 Minutes	Unpacking E-SIGN Compliance for Loans & Deposit Accounts Susan Costonis, Compliance Consulting & Training for Financial Institutions
10/3/2024	<b>Account Documentation Series:</b> Loan Documentation for All Legal Entities Elizabeth Fast, Spencer Fane LLP

- 10/9/2024      When a Depositor Dies: Actions to Take, Mistakes to Avoid  
Deborah L. Crawford, Gettechnical Inc.
- 11/13/2024    Legal Issues of Checks  
Deborah L. Crawford, Gettechnical Inc.
- 12/3/2024     Head Tellers & Branch Managers: Handling the Critical Aspects  
Molly Stull, Brode Consulting Services, Inc.

## **Human Resources**

- 5/21/2024      Annual Anti-Harassment Training  
Diane Reed, HR Doc/CU Doctor
- 6/11/2024      Developing & Enforcing an Effective Social Media Policy  
David A. Reed, Reed & Jolly, PLLC
- 6/20/2024      Hire Right the First Time  
60 Minutes      Tracie Kenyon, Humanidei
- 8/22/2024      Recognizing Employment Law Red Flags: Supervisor Training  
Diane Reed, HR Doc/CU Doctor

## **IRA**

- 1/17/2024      **IRA Series:**  
IRA/HSA Update: Including New 2024 Penalty-Free IRA Distribution Options  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/5/2024        **IRA Series:**  
IRA Beneficiary Designations & Distributions Part A:  
Proper Handling, Responsibilities & Compliance  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/28/2024      **IRA Series:**  
IRA Beneficiary Designations & Distributions Part B:  
Beneficiary Distribution Options & Considerations  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 9/18/2024      **IRA Series:**  
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 10/15/2024     **IRA Series:**  
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties  
Frank J. LaLoggia, LaLoggia Consulting, Inc.

11/12/2024 **IRA Series:**  
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions  
Frank J. Laloggia, LaLoggia Consulting, Inc.

## IT

5/22/2024 Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches  
John Moeller, CLA

## Lending

1/3/2024 The Top 12 Credit Risks in Agricultural Lending  
Robert L. Vierung, RiverPointUSA LLC

1/4/2024 Consumer Lending Collateral Considerations & Documentation  
Elizabeth Fast, Spencer Fane LLP

1/11/2024 Critical Timing Requirements in the Mortgage Loan Origination Process  
Molly Stull, Brode Consulting Services, Inc.

2/6/2024 **Account Documentation Series:**  
Consumer Loan Documentation  
Molly Stull, Brode Consulting Services, Inc.

2/8/2024 **Credit Analyst Series:**  
Regulatory Update for the Credit Analyst  
Robert L. Vierung, RiverPointUSA LLC

2/13/2024 Job-Specific BSA Training for Lenders & Mortgage Loan Officers  
Dawn Kincaid, Brode Consulting Services, Inc.

2/22/2024 Cracking the Personal Tax Return Code Part 1: Form 1040, Schedules B & C  
Timothy P. Harrington, TEAM Resources

2/29/2024 Diving Deep into Force-Placed Flood Insurance  
60 Minutes Molly Stull, Brode Consulting Services, Inc.

3/7/2024 Cracking the Personal Tax Return Code Part 2: Form 1040, Schedules D, E & F  
Timothy P. Harrington, TEAM Resources

3/12/2024 Why Is That Revolving Line of Credit Not Revolving?  
Jeffery W. Johnson, Bankers Insight Group, LLC

3/14/2024 **Account Documentation Series:**  
Advanced Commercial Loan Documentation  
Dawn Kincaid, Brode Consulting Services, Inc.

3/27/2024	Flood Disaster Protection Act: Avoiding Violations Molly Stull, Brode Consulting Services, Inc.
4/25/2024	Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors Elizabeth Fast, Spencer Fane LLP
5/16/2024	<b>Credit Analyst Series:</b> Writing Concise, Complete & Effective Loan Presentations Robert L. Viering, RiverPointUSA LLC
6/13/2024	Consumer Loan Underwriting 101 Robert L. Viering, RiverPointUSA LLC
7/9/2024	<b>Account Documentation Series:</b> Real Estate Loan Documentation Basics Dawn Kincaid, Brode Consulting Services, Inc.
7/24/2024	Commercial Lending: Risks, Rewards, Controls & Common Mistakes Jeffery W. Johnson, Bankers Insight Group, LLC
7/25/2024	<b>Credit Analyst Series:</b> Five Vital Financial Factors All Credit Analysts & Lenders Must Master Robert L. Viering, RiverPointUSA LLC
8/6/2024	ATR/QM Rules: Documenting Compliance Dawn Kincaid, Brode Consulting Services, Inc.
8/29/2024	Common Problems in Opening & Lending to Trusts Elizabeth Fast, Spencer Fane LLP
9/19/2024	<b>Credit Analyst Series:</b> Debt Service Coverage Calculations in Underwriting Robert L. Viering, RiverPointUSA LLC
9/26/2024	Top 10: Focusing on the TRID Issues that Matter Most Dawn Kincaid, Brode Consulting Services, Inc.
10/2/2024	Five Steps to Annual MLO & SAFE Act Compliance Susan Costonis, Compliance Consulting & Training for Financial Institutions
10/22/2024	Taking the Mystery Out of Loan Stress Testing Robert L. Viering, RiverPointUSA LLC
11/6/2024	Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny Dawn Kincaid, Brode Consulting Services, Inc.
11/14/2024	Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance Dawn Kincaid, Brode Consulting Services, Inc.

11/20/2024 When a Borrower Dies: Actions to Take, Mistakes to Avoid  
Elizabeth Fast, Spencer Fane LLP

## **Marketing**

6/6/2024 Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond  
Eric C. Cook, WSI & The LinkedBanker

7/18/2024 Advertising Compliance Part 1: Text, Print, TV & Radio  
Elizabeth Fast, Spencer Fane LLP

8/8/2024 Advertising Compliance Part 2:  
Electronic Advertising, Including Social Media, Internet & Texting  
Elizabeth Fast, Spencer Fane LLP

10/1/2024 Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy  
Eric C. Cook, WSI & The LinkedBanker

## **Operations**

1/24/2024 **ACH Specialist Series:**  
Regulations Affecting Instant Payments  
Emily Nelson, EPCOR

2/1/2024 ACH WSUD vs. Stop Payment: Which Is It?  
Jennifer Miller, UMACHA

2/7/2024 Are You Liable? Forgeries, Remotely Created/Deposited Items,  
Fraudulent ACH, Unauthorized Electronic Withdrawals & More  
Elizabeth Fast, Spencer Fane LLP

2/15/2024 ACH Tax Refund Exceptions, Posting & Liabilities  
60 Minutes Michele Barlow, Macha/PAR

2/27/2024 How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies  
Elizabeth Fast, Spencer Fane LLP

3/6/2024 Provisional Credit Under Reg E: Rules, Best Practices & FAQs  
Elizabeth Fast, Spencer Fane LLP

3/19/2024 Job-Specific BSA Training for Operations  
Dawn Kincaid, Brode Consulting Services, Inc.

3/26/2024 **ACH Specialist Series:**  
2024 ACH Rules Update & Initiatives  
Shelly Sipple, EPCOR

4/3/2024 60 Minutes	Check Exceptions: Returns, Adjustments & Claims Kimberly Ellis, UMACHA
4/10/2024	Real Estate Escrow Accounts & Flood Insurance Mary-Lou Heighes, Compliance Plus, Inc.
4/23/2024 60 Minutes	Comparing Faster Payment Options: Same Day ACH, RTP & FedNow Kevin Olsen, Pidgin/Payments Professor
5/7/2024 60 Minutes	<b>ACH Specialist Series:</b> The RDC Duplicate Dilemma Marcy Cauthon, EPCOR
5/9/2024	When a Business Owner Dies, Sells, or Delegates Authority Elizabeth Fast, Spencer Fane LLP
6/5/2024	Consumer First: Regulation E for Debit Cards Michele Barlow, Macha/PAR
6/26/2024 60 Minutes	Check Breach of Warranty Blues Marcy Cauthon, EPCOR
7/2/2024 60 Minutes	<b>ACH Specialist Series:</b> ACH Warranties & Indemnities Eric Wester, UMACHA
7/16/2024	Wire Transfers: Establishing Strong Internal Controls Dawn Kincaid, Brode Consulting Services, Inc.
7/31/2024 60 Minutes	Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks Kevin Olsen, Pidgin/Payments Professor
8/7/2024	The Business Banking Blues: Handling Business ACH Exceptions Michele Barlow, Macha/PAR
8/13/2024	Vendor Due Diligence & Effective Vendor Management David A. Reed, Reed & Jolly, PLLC
8/15/2024	Managing & Monitoring High-Risk Account Holders Dawn Kincaid, Brode Consulting Services, Inc.
9/3/2024	<b>ACH Specialist Series:</b> Proper Handling of Government Reclamations & Garnishments Michele Barlow, Macha/PAR
10/30/2024	<b>ACH Specialist Series:</b> Electronic Payment Fraud: When Is Your Institution Liable? Elizabeth Fast, Spencer Fane LLP
11/7/2024	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More Elizabeth Fast, Spencer Fane LLP

- 11/19/2024 Return to Sender: Selecting Relevant ACH Return Reason Codes  
Michele Barlow, Macha/PAR
- 12/19/2024 Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues  
Dawn Kincaid, Brode Consulting Services, Inc.

## **Security & Fraud**

- 1/30/2024 The Beginning Security Officer  
Barry Thompson, Thompson Consulting Group, LLC
- 4/17/2024 Red Flags for Money Laundering  
Deborah L. Crawford, Gettechnical Inc.
- 5/29/2024 Conducting a Physical Security Review & Risk Assessment  
Barry Thompson, Thompson Consulting Group, LLC
- 7/3/2024 Identity Theft Red Flags & FACT Act Compliance  
David A. Reed, Reed & Jolly, PLLC
- 10/24/2024 Robbery: Plan, Prevent, Prevail  
60 Minutes Carol Dodgen, Dodgen Security Consulting
- 12/10/2024 Elder & Dependent Adult Financial Abuse  
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.

## **Senior Management**

- 4/9/2024 Creating the Right Enterprise Risk Management (ERM) Program  
Marcia Malzahn, Malzahn Strategic
- 4/24/2024 CECL: What Auditors & Regulators Will Be Expecting  
Robert L. Viering, RiverPointUSA LLC
- 6/12/2024 Liquidity Risk Management  
Dale Sheller, The Baker Group LP
- 10/10/2024 Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors  
60 Minutes Jeff Fairchild, Blanchard Consulting Group

**All webinars will be held at 10:00 a.m. Central.**